

# 911 REALITY BASIC SPECS

# 9-1-1 REALITY TRAINING STATION







# HARDWARE FOR (1) FULL 911 REALITY BASIC TRAINING STATION

## **ONE INSTRUCTOR STATION INCLUDES:**



## **ONE STUDENT STATION INCLUDES:**





#### **INSTRUCTOR STATION**

- (1) Computer
- (2) 27" Screens
- (2) Sets of Keyboards, Mouse
- (1) Main headset with mic
- (1) Cat Cord 25-50 ft
- (1) DP Cord



#### STUDENT STATION

- (1) Computer
- (1) 27" Screens
- (1) Sets of Keyboards, Mouse.
- (1) Main headset with mic



#### **WARRANTY**

One Year Equipment warranty



#### ETHERNET

No wifi or network needed, connected through CAT7



#### **SUPPORT**

Website owners room online support and training



#### SETUI

Stations are portable and plug and play stand alone systems



#### **TRAINING**

Online anytime
0900 - 1400 PST training for
staff or IT for the life of the
product NO COST and
provides video training on
every aspect of simulation
and academy



### SPECS 911 REALITY BASIC

#### 9-1-1 REALITY BASIC SIMULATOR - NO INTERNET NEEDED

#### **SOFTWARE FEATURES**



SIMULATION FEATURES for Multi Tasking Training • Login screens • Call types/codes programmable • Traffic Stop/ On View popup • Background sounds for radio or calls • Multiple phone lines • Multiple radio channels • TTY calls • Ring Down Lines • Call Back Business Line • Recording Studio • On Screen Capture • Video Tutorials • Flags/Premise Hx



**DOCUMENTATION** • Trainee Outcome Session Report • Session recording logs for radio and phones • Instructor Notes Report all labeled with date Instructor and Student name. Learners can create a portfolio of actual 9-1-1 calls they answered, recordings and Instructor Notes.



#### **CUSTOMIZATION PRIOR TO DELIVERY**

Addressing, call types, units, ring down lines.



#### **SCENARIOS**

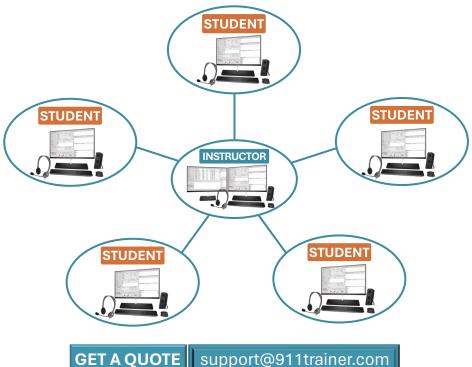
Full A-Z police, fire and EMS scenarios provided for training sessions.



VIDEO, ONLINE AND USER MANUAL: Teacher/trainer training is provided. Customer service is a priority. Staff is in the office Mon - Friday PST for online training scheduling or support

### **MULTIPLE STUDENTS CAN BE ADDED - 1:1 - 1:5**

Pricing for multiples - add base price and 1/2 for each additional student





# DESCRIPTION 911 REALITY BASIC SIMULATOR STATIONS

#### 911 REALITY BASIC

Created for entry level 9-1-1 call taking and radio dispatch in a multi- tasking environment. No Internet access needed. Truly plug in and begin teaching.

#### **DESIGN INTENT**

**9-1-1** Reality Simulation was designed to be; portable, plug and play, pre-CAD generic learning environment. The default ANYTOWN addressing, call types and responses can be used if customization is not desired.

#### **USER CONFIGURABLE FILES - CUSTOMIZABLE FEATURES**

- Addressing your local cities for a realistic learning environment
- Call types to match your location public safety agencies
- Responses to match the type of training such as police, fire, EMS or other
- Ring down lines to commonly called numbers; ambulance, state patrol, animal control

#### **SOLE SOURCE**

Professional Pride, Inc is the sole source of this simulator 9-1-1 Academy and NECC certification. There are no other distributors or sellers of any and all products found on 911Trainer.com or 911CareerTraining.com.

#### **RETURN POLICY**

In the event you wish to return 9-1-1 Reality, each station must be returned within five days of delivery in the original shipping boxes in the same condition as delivered. You must contact 253.435.0911 to obtain a return authorization. All authorized returns will result in a 15% restock fee.

#### 100% SUPPORT

Our staff is in the office to assist, support or offer online anytime training to your teachers. We take pride in our company, our expertise, and our desire to support education for 9-1-1.

#### **CURRICULUM**

In addition to the 9-1-1 Reality Simulator, the 9-1-1Academy.com online academy or the 911 Desktop Academy provide a full 10 unit 9-1-1 education course of study. Please visit our website to learn more about our course curriculum and NECC national certification.

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