

9-1-1 REALITY PLUS SPECS

9-1-1 REALITY TRAINING STATION

Expanded 9-1-1 simulation for multi-line phones, mapping, text-to-911 and radio dispatch.

HARDWARE - ONE COMPLETE TRAINING STATION

Instructor Station	Student Station
(1) Mini computer	(1) Mini computer
(2) 27-inch monitors	(2) 27-inch monitors
Keyboard/mouse sets	Keyboard/mouse sets
Main headset with microphone	Main headset with microphone
CAT cable	CAT7 cable
DisplayPort cable	DisplayPort cable
Pre-programmed router	Foot pedal

SYSTEM & SUPPORT

- **Connectivity:** Internet connection required for mapping and online functionality.
- **Setup:** Portable, plug-and-play training stations.
- **Warranty:** One-year equipment warranty.
- **Support:** Online support and training resources through the Owners Room.
- **Training:** Online staff/IT training and video instruction for simulator operation.

SOFTWARE & TRAINING FEATURES

- Multi-tasking call-taking and radio-dispatch training
- Programmable ALI/ANI and latitude/longitude coordinates for mapping
- Text-to-911 with configurable auto-responses
- Traffic Stop / On-View, NCIC returns and Flags/Premise History
- Multiple phone lines, radio channels, ring-down lines and callback/business line
- Support-document links for agency-selected guidance
- Recording Studio, on-screen capture and video tutorials
- Trainee Outcome Session Report, call documentation, audio recordings and Instructor Notes

CUSTOMIZATION PRIOR TO DELIVERY

The simulator keeps a consistent training workflow while allowing agency terminology and local training content to be configured. Buyers may use the standard defaults or provide agency-specific information.

- ALI/address database with local business/cellular callers and mapping coordinates

- Call types - up to 99
- Area beats - up to 99
- Unit identifiers - up to 99
- Response types
- Priority terminology
- Ring-down / utility lines
- Sound effects using agency-provided WAV files or defaults

SCENARIOS & DOCUMENTATION

- Police, fire and EMS scenario library with Guide Cards
- Mapping exercises can include multiple calls associated with a common incident location.
- Student portfolio documentation includes logs, audio recordings and instructor notes.

MODEL-SPECIFIC TRAINING VALUE

- Designed for a portable, Ethernet, plug-and-play pre-CAD learning environment with mapping and text-to-911 capabilities.

MULTI-STUDENT TRAINING

Multiple trainee stations may be connected to one instructor station. During radio dispatch, trainees **cannot hear one another's radio transmissions**. The instructor can hear and respond to each trainee individually, helping preserve independent trainee decision-making.

SOLE SOURCE / LICENSING

Professional Pride, Inc. is the sole source for 9-1-1 Reality simulator products described in this specification. Simulator software is licensed for the purchased station(s) and may not be copied to other computers without authorization.

RETURN POLICY

Returns require prior authorization and must be made within five days of delivery in the original shipping boxes and in the same condition as delivered. Authorized returns are subject to a 15% restocking fee.

Get a Quote: support@911trainer.com | 911Trainer.com