

9-1-1 ACADEMY

\$249 PER SEAT

From Classroom to Comm Center

Complete online course + certification + AI call practice

A complete 9-1-1 career education pathway

Students learn the knowledge, practice with 50 AI Reporting Party calls, complete NECC certification, and build confidence before they enter a communications center.



WHAT STUDENTS LEARN

Unit 1 - History & Current State of 9-1-1
Unit 2 - Emergency Call Receiving
Unit 3 - Current Technology
Unit 4 - Police Communications
Unit 5 - Fire Communications
Unit 6 - Emergency Medical Dispatcher
Unit 7 - Emergency Radio: Police, Fire, EMS
Unit 8 - Liability & Accountability
Unit 9 - Crisis Intervention Techniques
Unit 10 - Stress Management & Wellness

WHAT STUDENTS PRACTICE

Actual 9-1-1 calls, critical-thinking questions, best practices, descriptions, phonetics, EMD short reports, pursuit handling, public-safety radio language, ATL / BOLO skills, and simulator-ready exercises.

50 AI CALLERS for every student

Students practice full calls before they reach the live console.

- No repeats - each call advances the student forward
- Call audio, transcript, CAD card, and evaluation
- 8 scoring criteria support consistent coaching
- Downloadable portfolio for proof of practice

50 AI CALLERS TOKEN = \$99

WHY PROGRAMS USE IT

1

Online Academy

Self-directed 10-unit course for new hires, students, down days, and agency academies.

50

AI Call Practice

Fifty AI Reporting Party calls help students build cadence, listening, documentation, and confidence.

✓

NECC Completion

Certification exam validates knowledge and gives students a professional credential for their portfolio.

4

Reality Simulator

Skills transfer into hands-on console practice with trainer / role player and dispatcher roles.

Start a 9-1-1 career course today

9-1-1Academy.com | 911Trainer.com

