

RFQ CUSTOMIZATION FORM

Use this form to define how the 9-1-1 Reality Training Station should arrive configured.

Required fields are marked * | Attach spreadsheets or audio files when requested.

Agency / Organization *

Primary Contact *

Email *

Phone

City / State

System / Order Scope

☐

BASIC

☐

PLUS

☐

PRO COMM

Instructor stations

Trainee stations

Desired delivery date

What should be customized before delivery?

☐

ALI / local addressing

☐

Utility / ring-down line labels

☐

Call types / codes / descriptors

☐

Sound effects / call audio

☐

Unit names / response names

☐

Multi-student role labels

Primary training objective / notes

Do not include sensitive operational data unless your organization is authorized to provide it for training configuration.

SECTION A - ALI / ADDRESSING

Complete this page when local addressing should be preloaded.

☐ Preload local addresses before delivery

☐ Buyer will configure addresses after delivery

Town / city / service area to represent *

Requested number of addresses

WE PROVIDE 50 CELL AND 50 BUSINESS IF AVAILABLE

Address mix

☐ Resiidential (CELL)

☐ Business (BUSN)

☐ MCI or active shooter

Data file readiness

☐ Excel template attached

☐ All phone numbers are unique

☐ Record numbers are consecutive

☐ Latitude / longitude included for PLUS PROCOM

☐ Add premise HX or Flags

Special premises / training locations to include

ALI notes / exceptions

SECTION B - CALL TYPES & UNIT NAMES

Use the exact terminology learners should see in the simulator.

Call types / codes / descriptors

- ☐ Spreadsheet / list attached ☐ Use default list initially ☐ Need help organizing list

Disciplines included

☐ Police

☐ Fire

☐ EMS / EMD

☐ Other

Priority / code conventions or special rules

Unit names / response names

- ☐ Spreadsheet / list attached ☐ Same unit list on all trainee stations ☐ Different role list by station

Examples / naming convention

QUESTIONS NOTES FOR CALL TYPES AND RESPONDERS

SECTION C - UTILITY LINES & AUDIO

Optional localization for the instructor workflow and scenario realism.

Utility / ring-down labels - ENTER same if default is desired

Line 1 _____

Line 5 _____

Line 2 _____

Line 6 _____

Line 3 _____

Line 7 _____

Line 4 _____

Line 8 _____

Sound effects / call audio

☐ Approved .wav files attached

☐ No custom audio

☐ Need help identifying options

Describe requested audio / usage

Audio reminder

The supplied guide accepts .wav files and recommends brief clips. Submitted radio for PRO COMM is not put in sound effects.

SECTION D - REVIEW & APPROVAL

Use this page to finalize the configuration before production.

- ☐ System model / station count confirmed
- ☐ ALI data reviewed and accepted
- ☐ Call types reviewed and accepted
- ☐ Unit names / roles reviewed and accepted
- ☐ Utility line labels reviewed and accepted
- ☐ Audio files reviewed and accepted
- ☐ Current-build technical details verified where needed

Open questions / changes before production

Buyer / Agency Approval Name _____

Date _____

Professional Pride Review _____

Date _____

Internal build note

Use the completed form as the configuration record attached to the final RFQ / order package.